

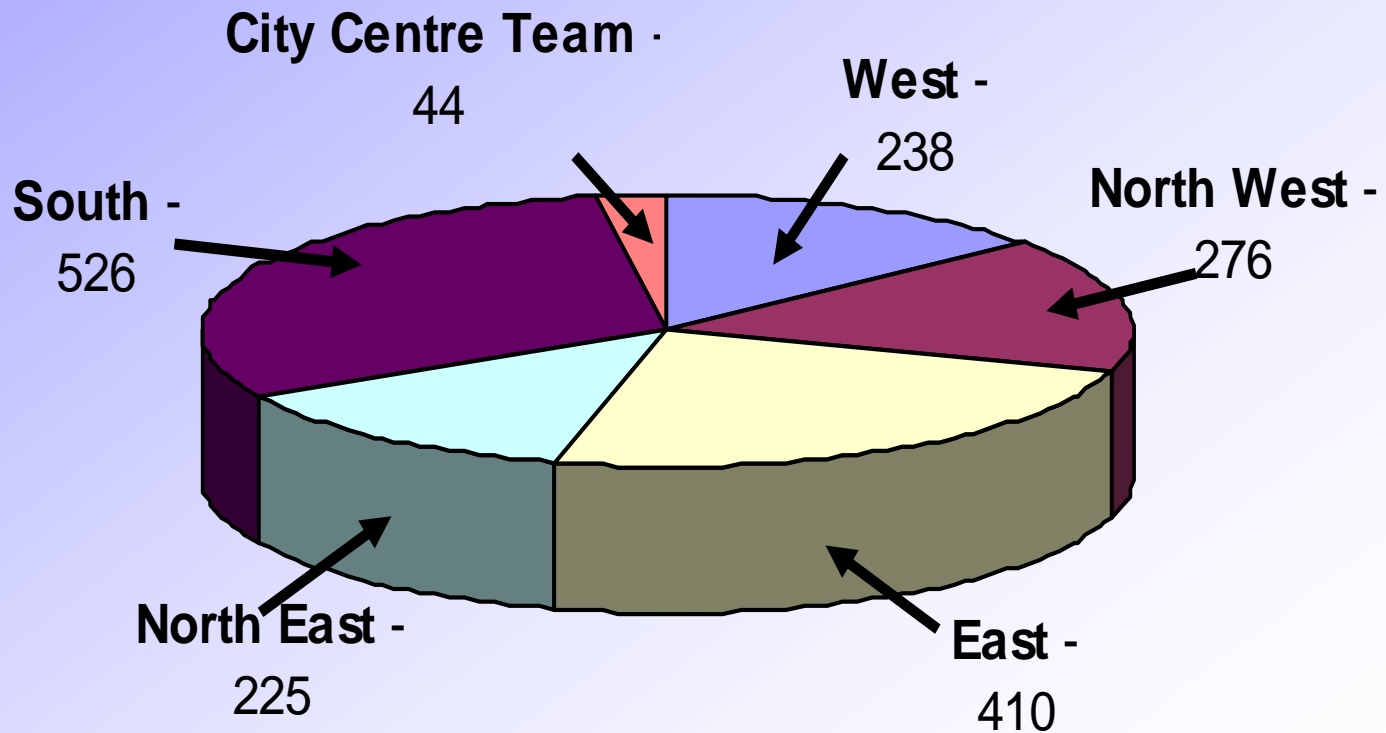


Youth Service User Consultation 2009

Full analysis
of responses



Total number of responses:
1,727



About the respondents...

Equality Information:

- **Gender:**

Male = 42%
(727)

Female = 41%
(708)

- **No. of young people reporting a disability:**

6% (100)

- **Religion and beliefs:**

Buddhist	<1%	(4)	Muslim	6%	(109)
Christian	27%	(479)	Sikh	1.5%	(24)
Hindu	<1%	(4)	No Religion	37%	(637)
Jewish	<1%	(6)	Other	2.5%%	(43)

About the respondents...

- **Ethnicity:**

White

- British	1190
- Irish	15
- Other White Background	3

Mixed Race

- White & Black Caribbean	51
- White & Black African	5
- White and Asian	8
- Other Mixed Background	4

Asian or Asian British

- Indian	20
- Pakistani	21
- Bangladeshi	48
- Kashmiri	5
- Other Asian Background	11

Black or Black British

- Caribbean	16
- African	26
- Other Black Background	2

Other Ethnic Groups

- Chinese	0
- Irish Traveller	2
- Gypsy Roma	4
- Other Background	1

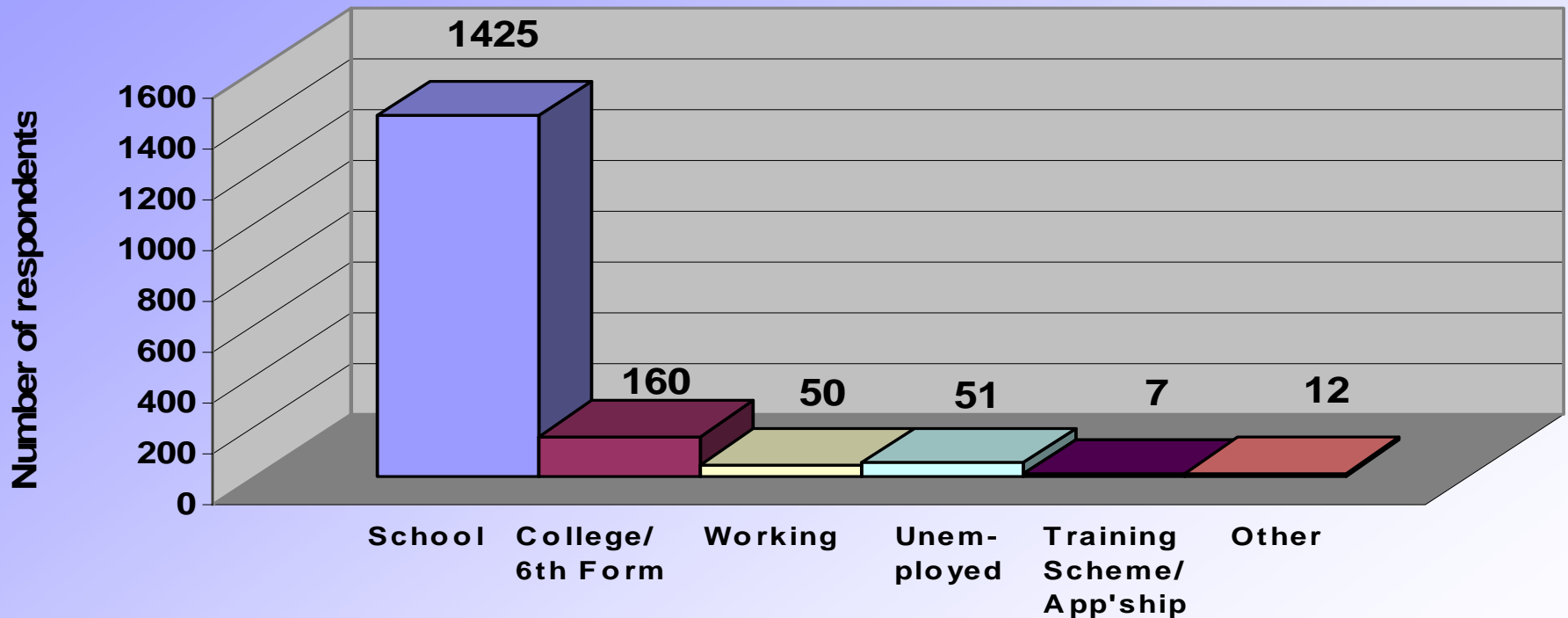
How old are the respondents?

12 and under	13	14	15	16	17
323 18.7%	293 17%	350 20.3%	294 17%	247 14.3%	109 6.4%

18	19	20	21	22	23 and above
47 2.7%	23 1.3%	9 0.5%	5 0.3%	3 0.2%	8 0.4%

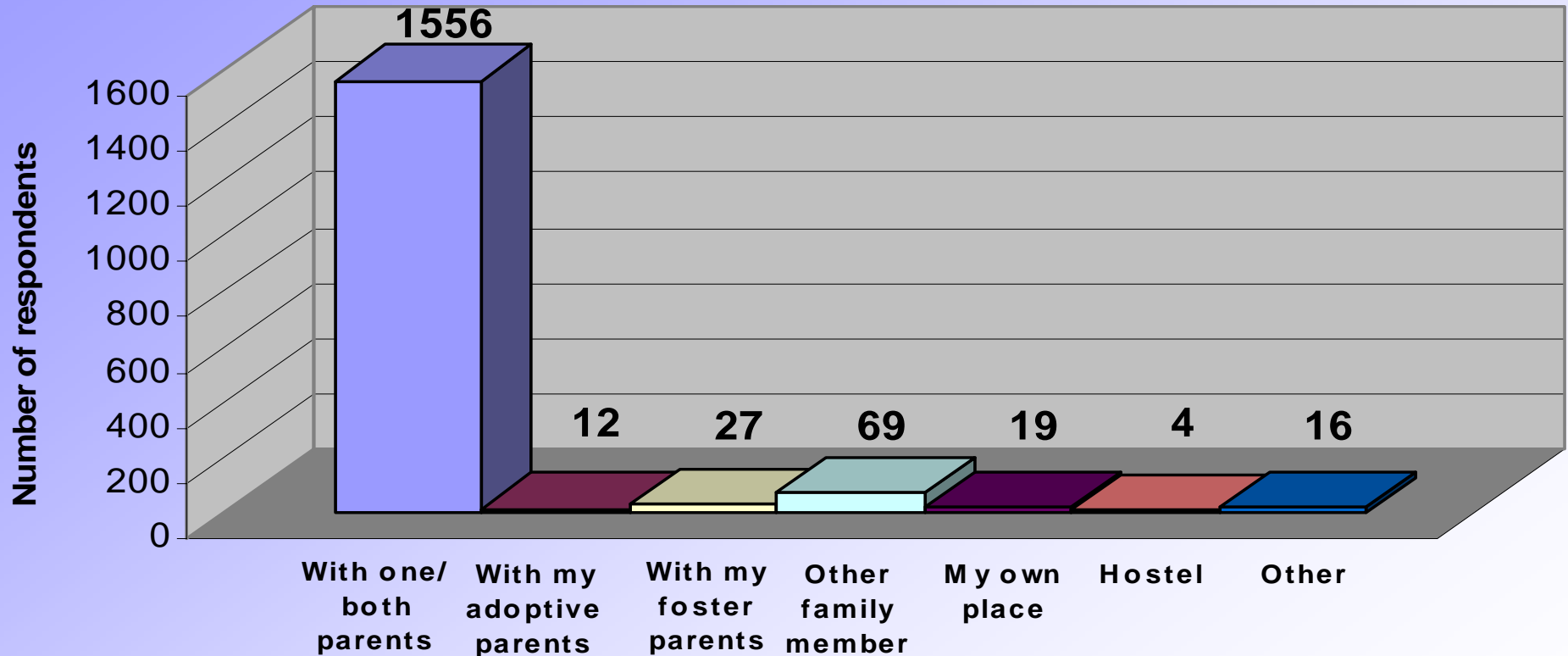
Didn't answer: 16 (0.9%)

What do the respondents do?



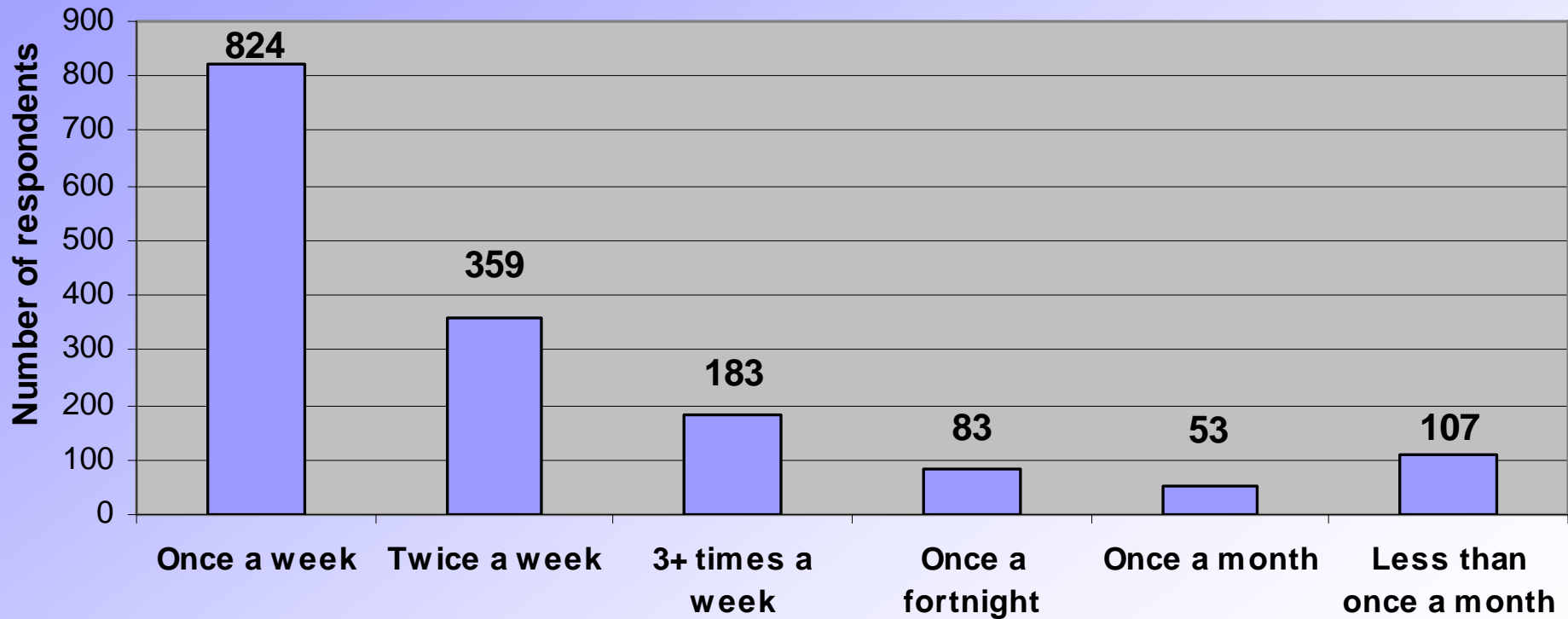
Didn't answer: 22

Where do the respondents live?



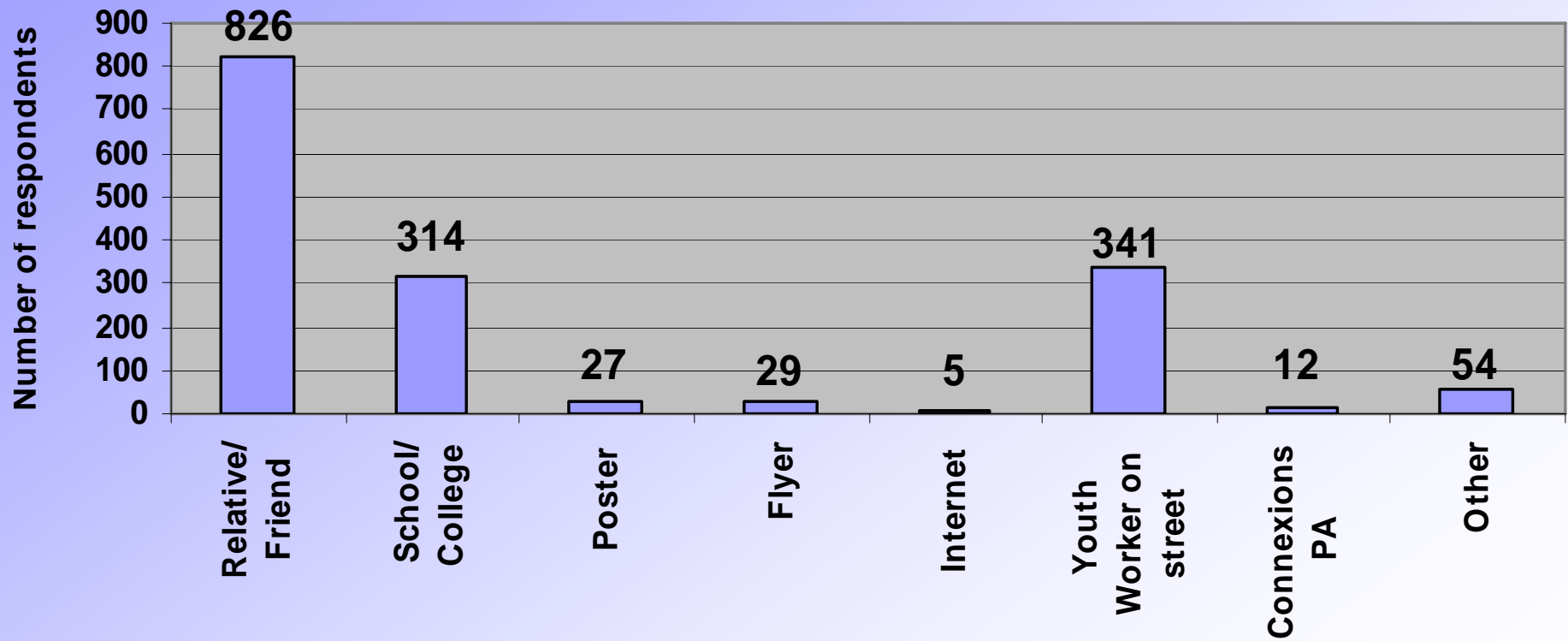
Didn't answer: 24

How often do the respondents visit their youth provision?



Didn't answer: 118

Where did the respondents hear about their youth provision?



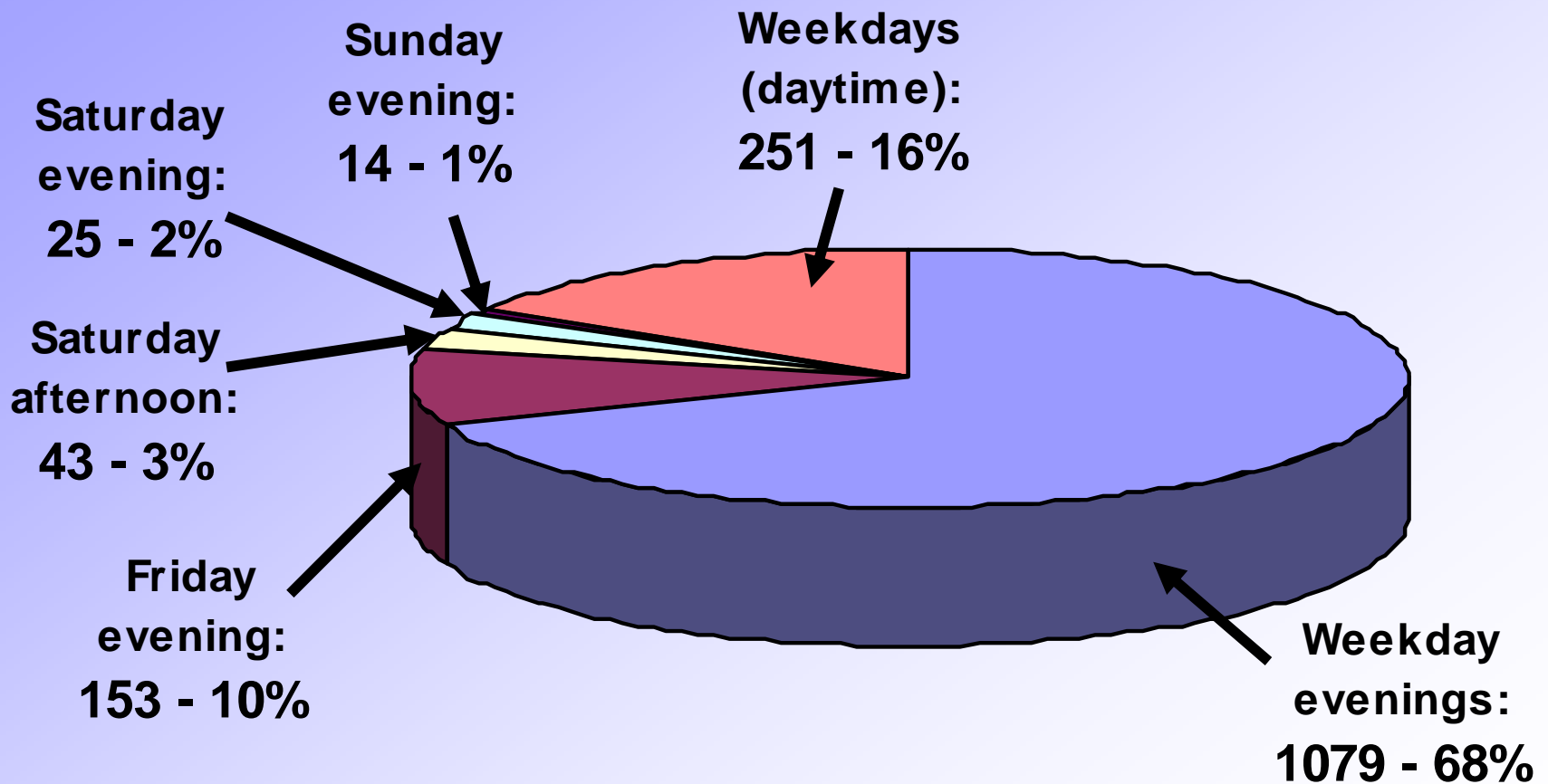
Didn't answer: 119

How long do the respondents spend travelling to their youth provision?

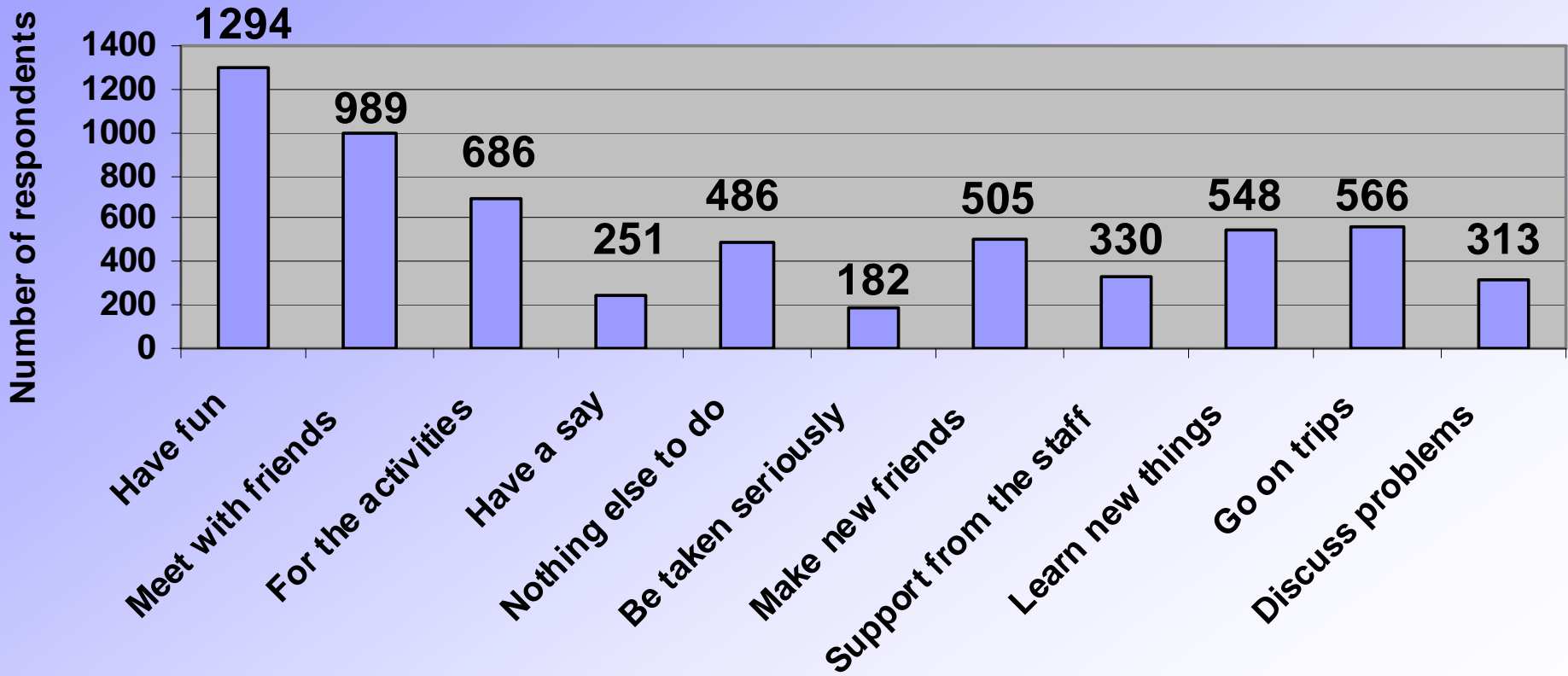
Less than 5 minutes	47%	(811)
5 – 15 minutes	31%	(534)
15 – 30 minutes	10.5%	(182)
Over 30 minutes	4.5%	(80)

Didn't answer: 7% (120)

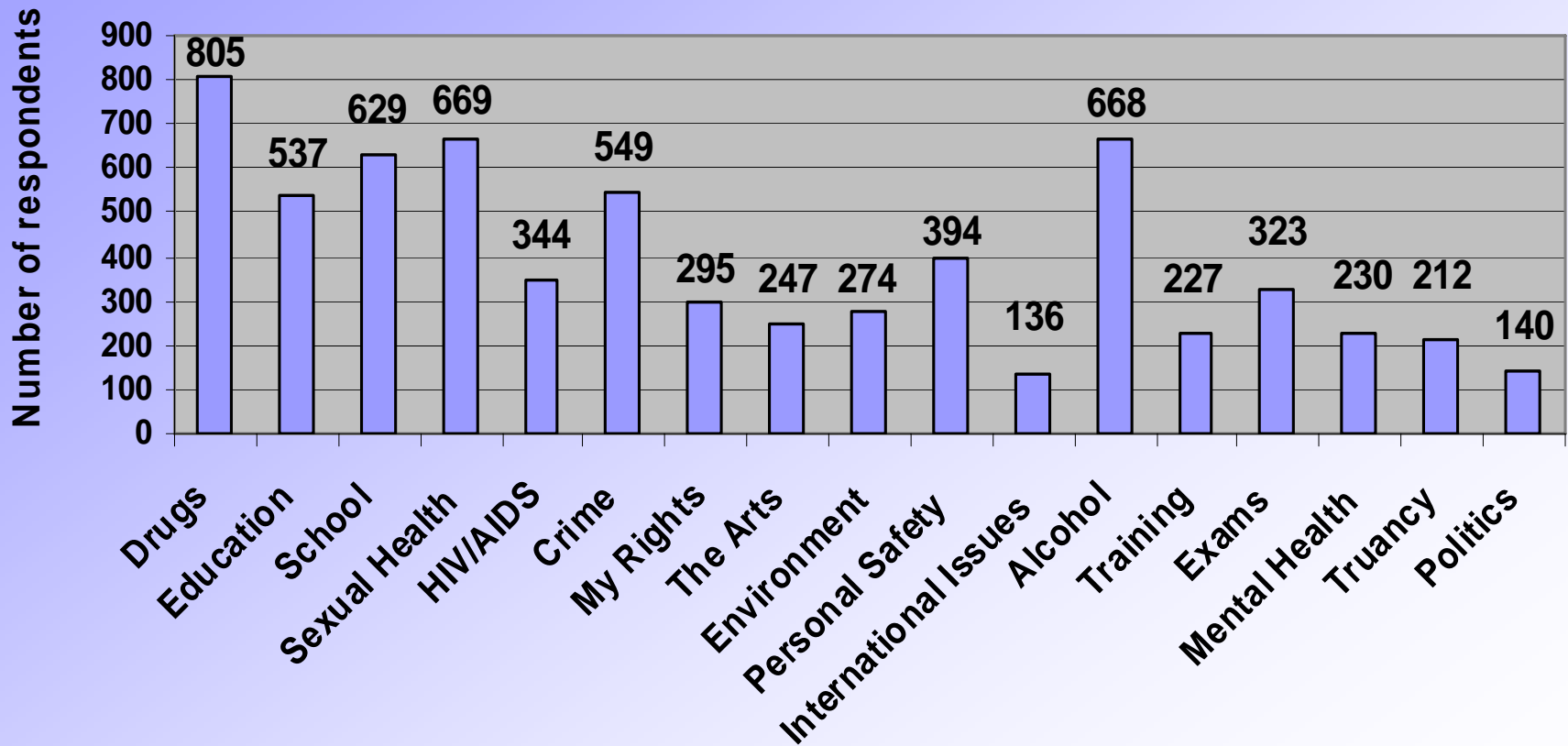
When is the best time for respondents to visit their youth provision?



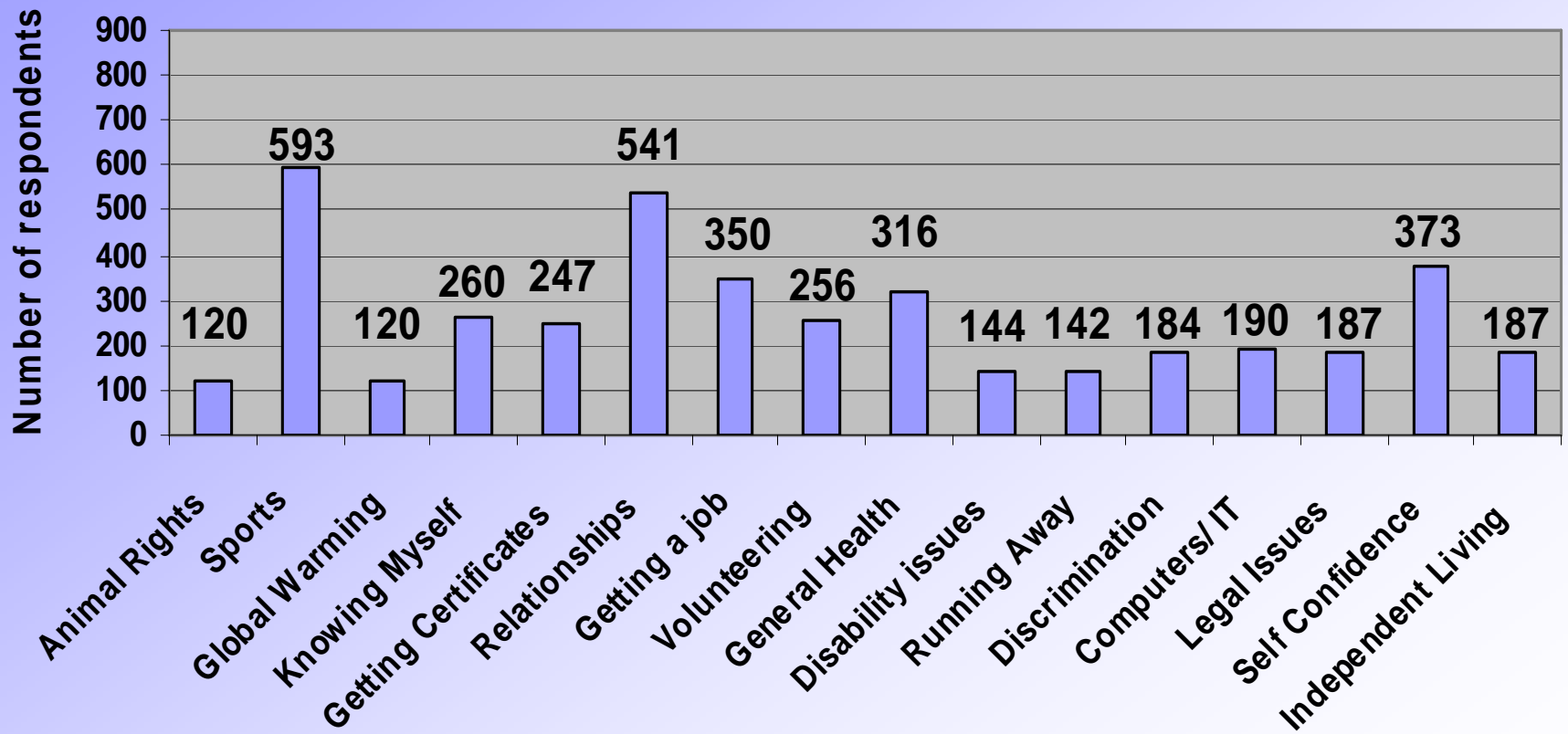
Why do the respondents visit their youth provision?



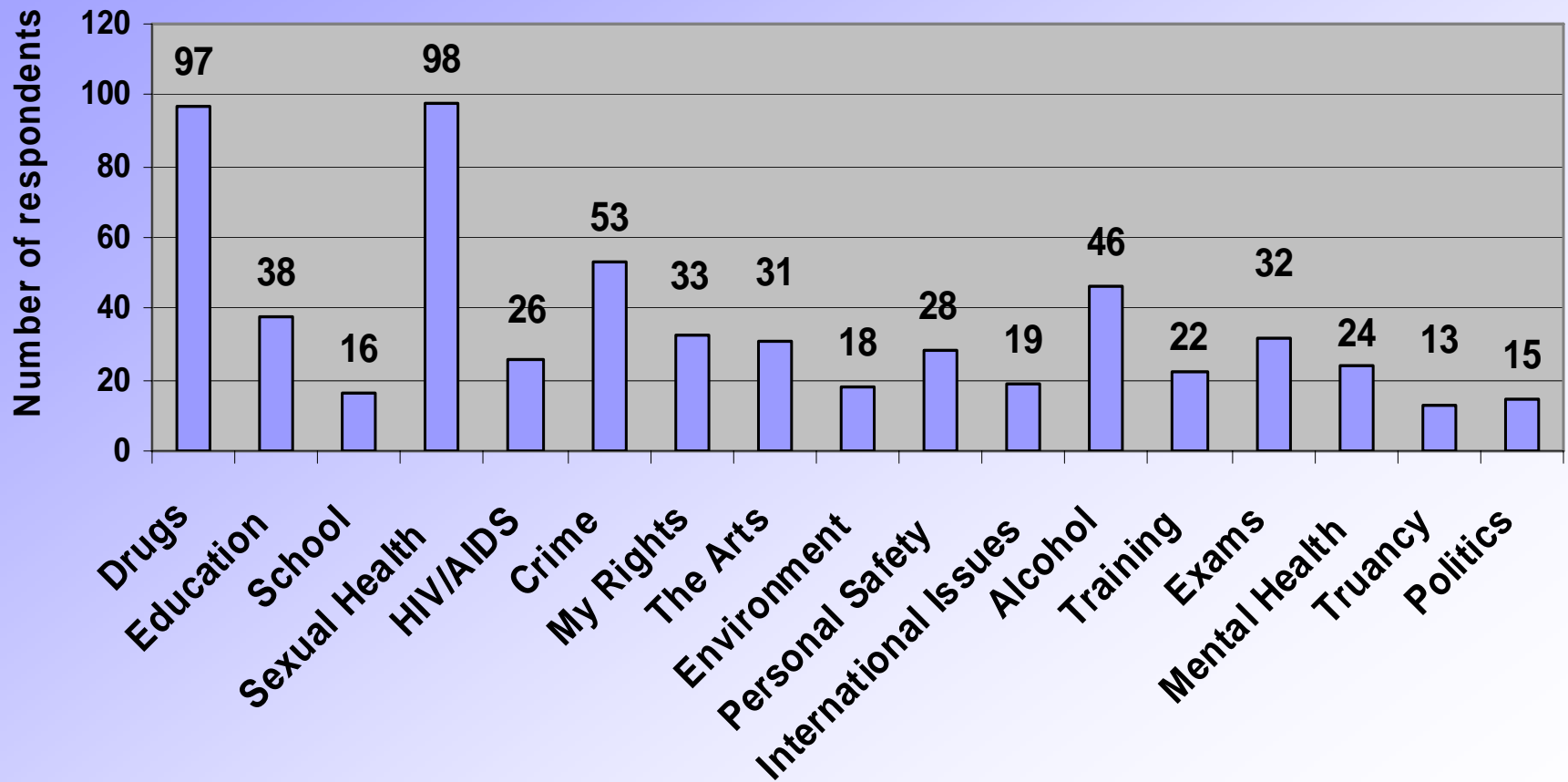
What have the respondents discussed at their youth provision? Part 1



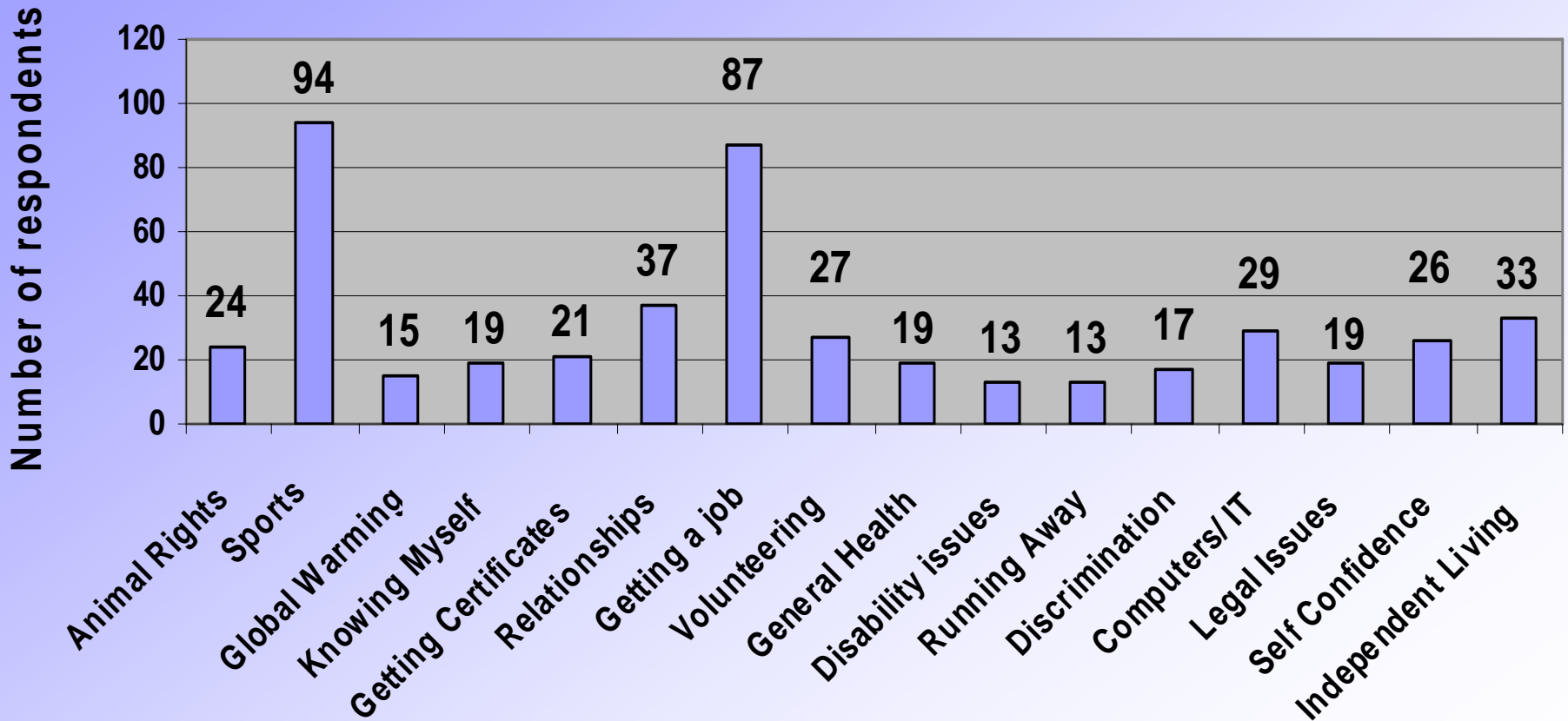
What have the respondents discussed at their youth provision? Part 2



What do the respondents want to know more about? Part 1



What do the respondents want to know more about? Page 2



How do the respondents rate their youth provision?

	Good	OK	Poor	Didn't answer
Location	69.5% (1,202)	19.5% (337)	1.5% (25)	9.5% (163)
Opening Hours	57.5% (996)	30.5% (526)	3% (50)	9% (155)
Safe to visit	69% (1,198)	18% (309)	1.5% (21)	11.5% (199)
Equipment	54.5% (943)	28% (485)	6.5% (109)	11% (190)
Appearance of building	46.5% (804)	32% (557)	8.5% (147)	13% (219)
Atmosphere	63% (1,086)	24% (412)	1.5% (29)	11.5% (200)

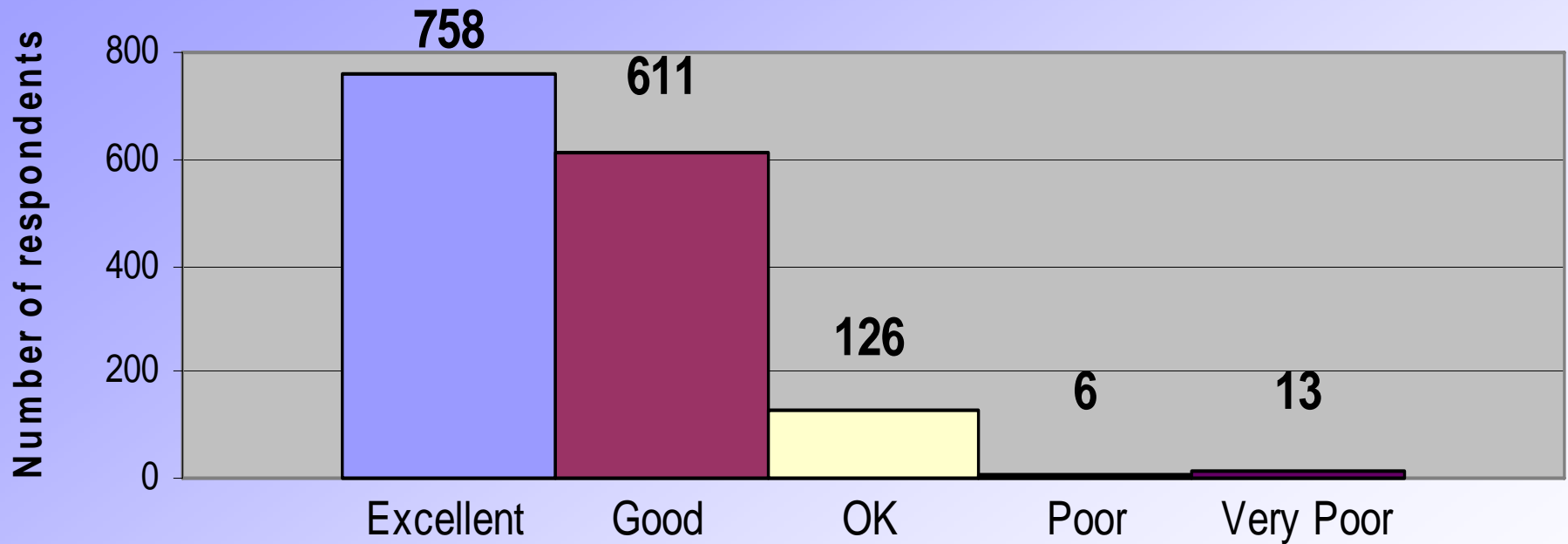
How do the respondents rate their youth provision?

	Agree	Not Sure	Disagree	Didn't answer
The activities are fun and interesting	76% (1,324)	12% (203)	2% (32)	10% (168)
I learn lots of new things	60.5% (1,045)	26% (453)	3.5% (62)	10% (167)
I have a say in what we do	66.5% (1,144)	19% (330)	3.5% (59)	11% (194)
There's lots of useful information available	70% (1,209)	16.5% (284)	3% (56)	10.5% (178)

What do the respondents say about the staff at their youth provision?

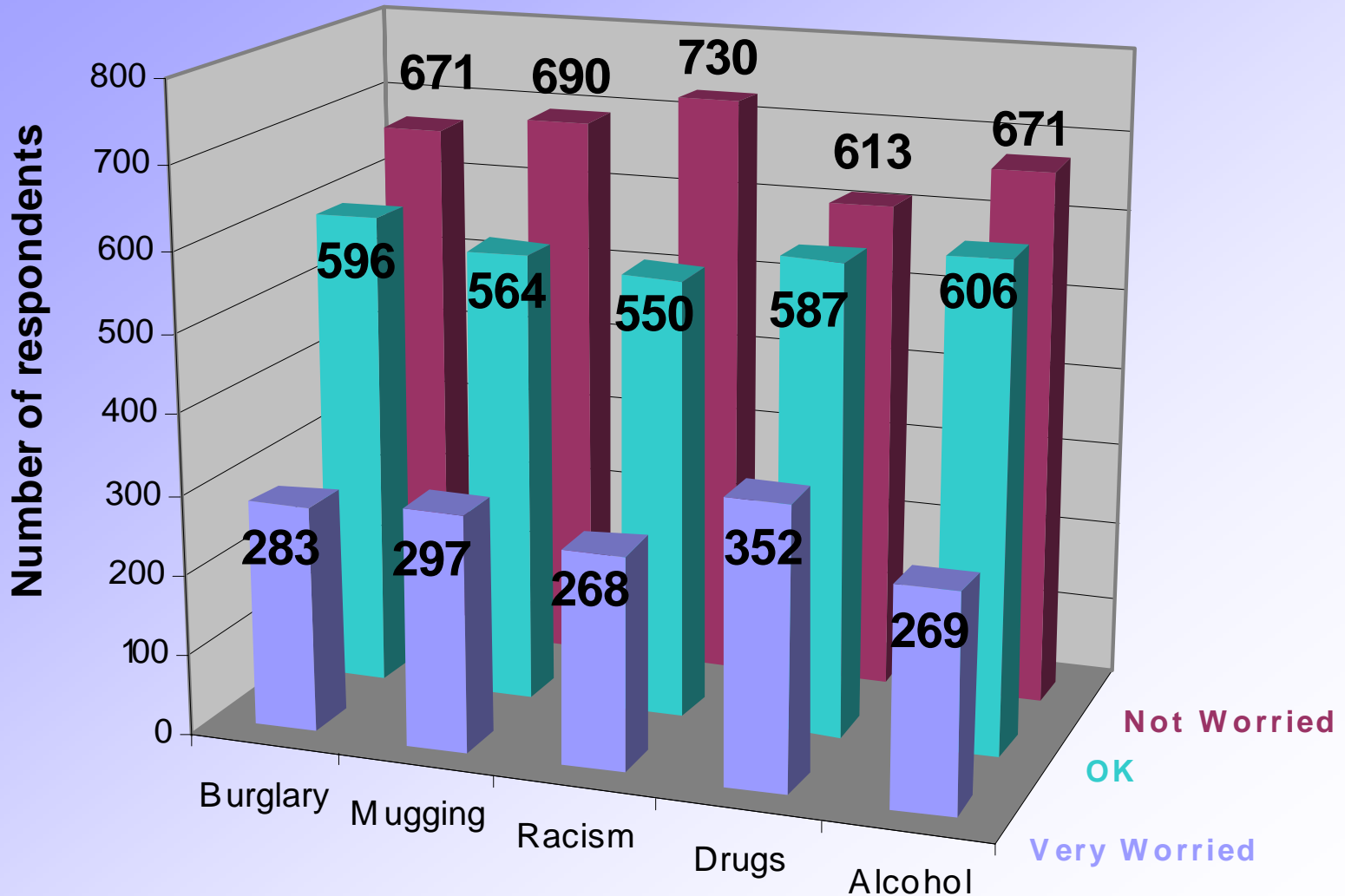
	Agree	Not sure	Disagree	Didn't answer
Are friendly	88% (1,520)	2.5% (40)	0.5% (10)	9% (157)
Treat me with respect	85% (1,466)	5.5% (98)	0.5% (7)	9% (156)
Are easy to talk to	83% (1,436)	6% (103)	1% (16)	10% (172)
Take me seriously	79.5% (1,369)	10% (174)	1.5% (24)	9% (160)
Help me think about my ideas, hopes and future	74% (1,273)	13% (223)	2% (44)	11% (187)

Of those who responded, how did they rate their youth provision?

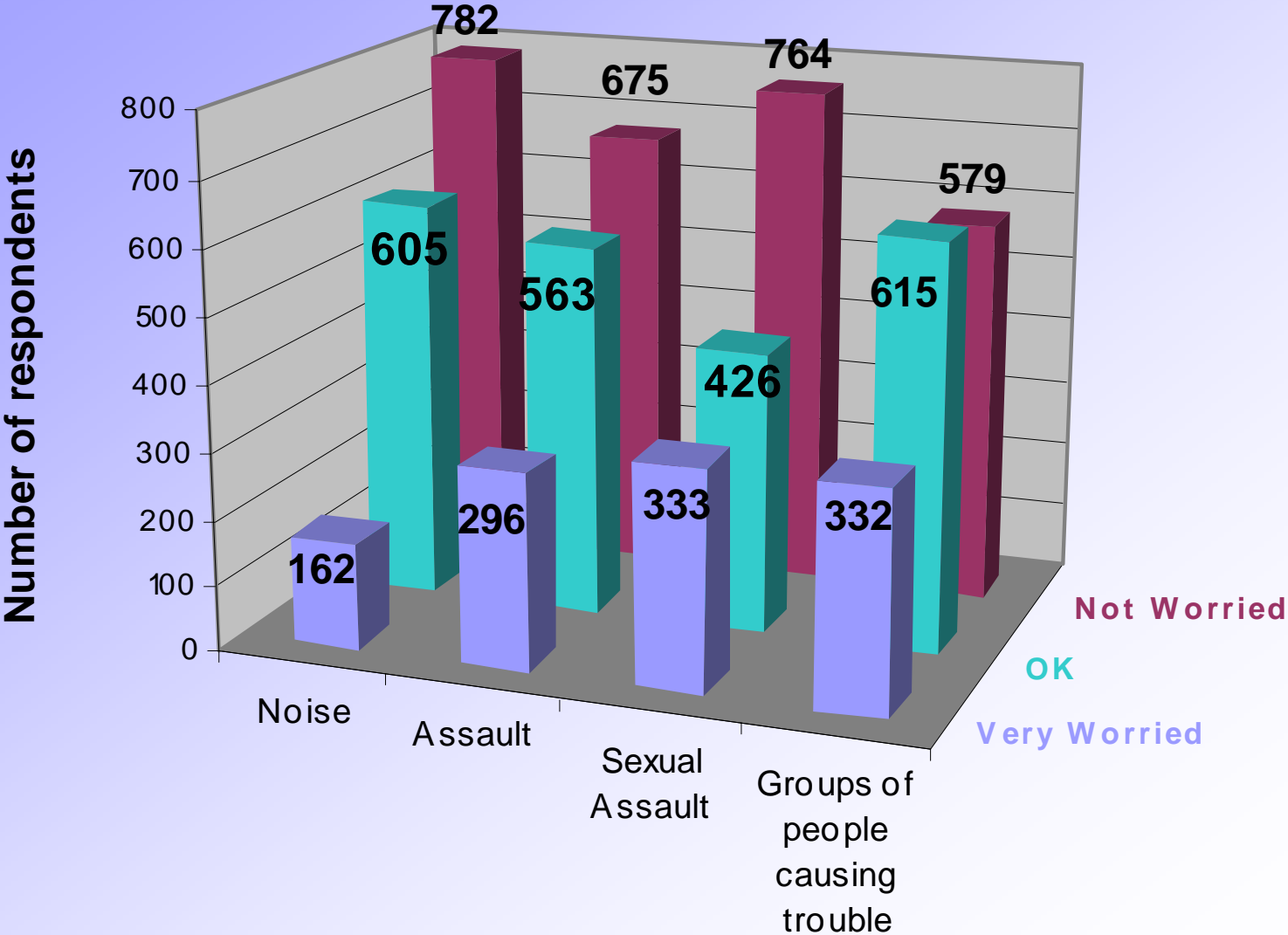


Excellent	Good	OK	Poor	Very Poor
50%	40.4%	8.3%	0.4%	0.9%

What do the respondents worry about in their neighbourhood?



What do the respondents worry about in their neighbourhood?



Of those who responded, who would they go for help with the following problems:

	Parents	Friends	Youth Worker	Connex-ions PA	Other
Bullying	973 56%	649 38%	450 26%	55 3%	82 5%
Relation-ships	561 32%	1,017 59%	361 21%	58 3%	47 3%
Getting a job	1,020 59%	285 16%	538 31%	339 20%	59 3%
Going to college	1,028 60%	360 21%	466 27%	337 20%	76 4%
Drugs/ Alcohol	619 36%	648 38%	720 42%	105 6%	51 3%

Of those who responded, who would they go for help with the following problems:

	Parents	Friends	Youth Worker	Connex-ions PA	Other
Sexual Health	563 33%	599 35%	667 37%	145 8%	74 4%
Mental Health	819 47%	389 23%	528 31%	112 6%	86 5%
Problems at home	516 30%	821 48%	637 37%	98 6%	59 3%
Problems at school	1,030 60%	663 38%	489 28%	105 6%	72 4%